

National Course Calendar

Course Name	Duration	DC Metro	NY/NJ	Atlanta	Chicago	Dallas	Denver	San Francisco	Toronto	Virtual
Release Control & Validation	5	Dec 7-11 March 15-19		Nov 16-20	Feb 8 - 12	Oct 26-30		Jan 4-8	Nov 2-6	Oct 26-30 Nov 16-20 Jan 4-8 Feb 8 - 12 March 15-19
Service Offerings & Agreements	5		Oct 26-30	Dec 7-11 March 1-5		Jan 25-29				Oct 26-30 Dec 7-11 Jan 25-29 March 1-5
Operational Support & Analysis	5	Nov 16-20								Oct 5-9 Nov 16-20 Jan 11-15 Feb 22-26 March 29-2
Planning Protecting & Optimizing	5							Oct 19-23		Dec 14-18 Feb 1-5
Continual Service Improvement	3									Jan 20-22 March 9-11
Service Strategy	3								Dec 1-3	Oct 20-22 Feb 9-11
Service Operations	3						Oct 20-22			Feb 2-4 March 30-1
Service Transition	3							Dec 1-3		Jan 19-21 March 16-19
Service Design	3				Nov 4-6					Feb 23-25
Managing Across the Lifecycle	5		Dec 7-11							Jan 11-15
Service Managers Bridge	4	Oct 19-22								Dec 7-11
ITIL Foundations	3									Oct 14-16 Nov 17-19 Dec 7-11 Jan 5-7 Feb 16-18 March 23-25

- **If you have a demand for a specific city, for a specific course we will work with you to coordinate a course with two months notice
- ** The minimal number of learners for a physical course is five learners
- **The minimal number of learners for a virtual course session is three learners
- **If a course does not have the minimal number of learners for a physical course with five learners, we will deliver the sessions virtually
- **If we get enough learners for both physical & virtual, they will both be delivered.

To register or get more information, please contact information@kpeak.com

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