

January - June 2011

Blended Virtual Courses (eLearning + Instructor Led)

Blended Courses

Our most popular delivery method with clients. Creating an optimal mix of online learning and virtual workshops, this format provides participants with the most convenient, effective and economical option to reach their goals.

Blended Virtual courses offer the best of both worlds. Thinking beyond the traditional classroom 'box', blended courses deliver the 'theory' component of the course via self-paced eLearning that can be completed at your own time and pace, while the 'application' is delivered virtually via a live instructor.

Course Titles	Duration	Course Fact Sheet	Scheduled Dates	List Price
Release, Control & Validation	Classroom 2.5 days + eLearning 10 hours	<u>RCV Blended Course Fact Sheet</u>	February 28 - Mar 2 May 9 – 11	\$2,900
Service Offerings & Agreements	Classroom 2.5 days + eLearning 10 hours	<u>SOA Blended Course Fact Sheet</u>	February 7 - 9 April 11 – 13	\$2,900
Operational Support & Analysis	Classroom 2.5 days + eLearning 10 hours	<u>OSA Blended Course Fact Sheet</u>	March 2 – 4 May 11 - 13	\$2,900
Planning, Protecting & Optimizing	Classroom 2.5 days + eLearning 10 hours	<u>PPO Blended Course Fact Sheet</u>	February 9 - 11 April 13 - 15	\$2,900
Continual Service Improvement	Classroom 1.5 days + eLearning 8 hours	<u>CSI Blended Course Fact Sheet</u>	January 13 - 14 May 19 - 20 June 9 - 10	\$2,100
Service Strategy	Classroom 1.5 days + eLearning 8 hours	<u>SS Blended Fact Sheet</u>	January 10 - 11 May 16 – 17 June 6-7	\$2,100
Service Operations	Classroom 1.5 days + eLearning 8 hours	<u>SO Blended Course Fact Sheet</u>	February 1 -2 June 14 – 15	\$2,100
Service Transition	Classroom 1.5 days + eLearning 8 hours	<u>ST Blended Course Fact Sheet</u>	January 31 – February 1 June 13 – 14	\$2,100
Service Design	Classroom 1.5 days + eLearning 8 hours	<u>SD Blended Course Fact Sheet</u>	January 11 – 12 May 17-18 June 7-8	\$2,100
Managing Across the Lifecycle	Classroom 2.0 days + e-learning 8 hours	<u>MALC Blended Course Fact Sheet</u>	March 17 - 18 June 2-3	\$2,900

Instructor Led - Virtual Classroom

The virtual classroom environment is similar to a traditional physical classroom with virtual break-out rooms and video conferencing options providing for a truly engaging and interactive course experience. Benefits: travel-free, cost effective and efficient; plus engagement with a LIVE instructor and fellow colleagues via virtual capability.

ITIL Foundations	3 days	<u>Course Fact Sheet</u>	January 5-7 March 14-16 May 11-13	\$1,250
CobIT Foundations	2 days	<u>Course Fact Sheet</u>	Feb 22-23 April 20-21 June 27-28	\$1,450
Cloud Computing Foundation	2 days	<u>Course Fact Sheet</u>	Feb 24-26 April 4-5 June 29-30	\$1,600
Virtualization Foundation	2 days	<u>Course Fact Sheet</u>	March 10-11 May 9-10	\$1,600
Prince2 Foundation	3 days	<u>Course Fact Sheet</u>	Feb 9-11 April 18-20 June 1-3	\$1,900
ISO/IEC20000 Practitioner	3 days	<u>Course Fact Sheet</u>	Feb 14-16 May 4-6	\$1,900

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ISO/IEC27000 Lead Implementer	5 days	Course Fact Sheet	March 21 - 25	\$2,900
Service Manager Bridge	4 days	Course Fact Sheet	Jan. 25-28, March 28-31 June 14-17	\$2,900

ITIL Expert Program				
ITpreneurs has developed two PREMIER ACCELERATED Blended Virtual Programs to support the needs of IT Professionals. These Programs are structured, but flexible and keep you on-track to getting your EXPERT CERTIFICATION rapidly with minimal impact on your daily work				
Lifecycle Expert		Session Clusters	DATES: Choose one from each Workshop session	Price
Lifecycle Track ITIL V3 EXPERT PROGRAM PROGRAM: Kickoff Call + eLearning + 3 Workshops	Expert Program Overview	KICK OFF CALL - one hour To set expectations and get ready to start the program	Dec 28 Jan 3 May 2 ☐	\$9800 includes 6 full courses with exams, eLearning, workshop materials, Sony eReader -- about \$1600 per course to reach EXPERT level in 3 months! *iPad is an additional \$300
Lifecycle Track Program Facts 10 days Virtual Classroom + 50 hours e-learning spread throughout the program--- Complete your Expert Certification in 3 months or you can take longer depending on your schedule.	Program Structure	WORKSHOP SESSION I - 5 days Service Strategy, Service Design, Continuous Service Improvement	Jan 10-14 – SS, SD, CSI May 16-20 – SS, SD, CSI	
		WORKSHOP SESSION II - 3 days Service Transition & Service Operations	Jan 31-Feb2 - ST & SO June 13-15 – ST & SO	
		WORKSHOP SESSION III - 2 days CAPSTONE: Managing Across the Lifecycle ---Note all exams must be completed and passed before you can take MALC.	March 17-18 - MALC July 6 - 7 - MALC	
Capability Expert		Session Clusters	DATES: Choose one from each Workshop session	Price
Capability Track ITIL V3 EXPERT PROGRAM PROGRAM: Kickoff Call + eLearning + 3 Workshops	Expert Program Overview	KICK OFF CALL - one hour To set expectations and get ready to start the program	Jan 24 March 28	\$9800 includes 5 full courses with exams, eLearning, workshop materials, Sony eReader -- about \$1900 per course to reach EXPERT level in 3 months! *iPad is an additional \$300
Capability Track Program Facts 12 days Classroom + 52 hours e-learning spread throughout the program--Complete your Expert Certification in 3 months or you can take longer depending on your schedule.	Program Structure	WORKSHOP SESSION I - 5 days Service Offerings & Agreements, Planning Protection & Optimization	Feb 7 - 11 – SOA, PPO April 11 - 15 – SOA, PPO	
		WORKSHOP SESSION II - 5 days Release Control & Validation Operational Support & Analysis	Feb 28 - Mar 4 – RCV, OSA May 9 – 13 – RCV, OSA	
		WORKSHOP SESSION III - 2 days CAPSTONE: Managing Across the Lifecycle ---Note all exams must be completed and passed before you can take MALC.	March 17 - 18 - MALC June 2 - 3 - MALC	

All courses above include exams

Also available as an onsite course